



Call Us Today
780 440 2818

HOW TO PREPARE FOR A BED BUG TREATMENT

Follow-up Treatment: _____ Time: _____ to _____
Initial Treatment: _____ Time: _____ to _____

PRIOR TO TREATMENT:

- Reduce clutter in entire residence, especially in bedrooms and living rooms**
 - *If clutter is not eliminated or reduced, additional services may be needed to eliminate the infestation*
- Strip your nightstands, dressers, living room end tables and closets**
 - Shake items out over a garbage can, bag up and place on kitchen or bathroom counters, tables, in bathtubs or on the balcony
- Remove all electrical outlets and switch plate covers**
 - Strip all wall hangings and leave in unit (Pictures, calendars, posters etc.)
- Heat all laundry in the dryer for 20 minutes on high to kill bed bugs and eggs inside**
 - Always follow the label on the clothing, dry clean as needed
 - Ex. clothes, bedding, curtains, couch cushions, futon covers, etc.
 - Bagged items can be placed on kitchen or bathroom counters and tables or in bathtubs once laundry is complete
- Vacuum all furnishings and cracks/crevices where bed bugs hide**
 - Ex. mattress, box spring, bed frame, carpet edges, furniture joints, cracks in dressers, nightstands, curtain rods, floor surfaces & baseboards
 - Use a clothes brush or sticky tape style lint roller if you have no vacuum
 - Throw out the vacuum bag immediately
- Move everything 18 inches away from the walls**
 - Heavy items and electronic equipment may be left in place
- Stand mattress and box spring upright against the walls**
 - Remove plastic or non-bedbug proof mattress covers
- We will remove the gauze backing on the underside of box springs, most sofas and other upholstered furniture
 - DO NOT place items on tops of beds, chairs and couches**

ADDITIONAL RECOMMENDATIONS

- Please vacuum daily for the first week after treatment**
 - This removes newly emerging bed bugs
- Mattresses and box springs should be encased in bed bug proof covers**
 - This reduces pesticide use, eliminate bugs inside beds and protects beds from future problems • Please measure and call us in advance of our first visit
- Seal cracks and crevices in wooden bed frame(s), other furniture and baseboards**
- ClimbUp! Insect Interceptors should be installed under bed and couch legs**
 - Make your bed an island; keep it off the walls and do not let bedding touch the floor
 - The ClimbUp! Insect Interceptors will catch bed bugs traveling to and from the furniture

SAFETY INFORMATION:

- All people and pets must vacate for a minimum of FOUR (4) to SIX (6) HOURS
- People with allergies, respiratory issues, pregnant or nursing women or children under two (2) years must vacate EIGHT (8) to TWELVE (12) HOURS OR OVERNIGHT
 - Aquariums must be covered and filters turned off
 - Please ventilate for 10 minutes upon re-entry and avoid touching treated areas



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Frequently Asked Questions:

- **Why do you do 3 treatments for bedbugs?**

-The spray doesn't penetrate the bedbug eggs; therefore 3 treatments every 2 weeks are necessary to catch the eggs hatching and eradicate newly-hatched nymphs.

- **Do I have to wash all my clothing?**

-We recommend washing all clothing that could have come into contact with the bedbugs. This is especially the case for clothing on the floor, from suitcases and in drawers. Hanging clothing, provided it doesn't touch the floor, should be okay.

- **Do I have to get rid of my mattress?**

-We would only recommend getting rid of the mattress if there is a very heavy infestation, especially if the mattress is ripped and the bedbugs are able to get inside the mattress itself. This is something that our technicians will recommend on site to either yourself or your resident manager.

- **Does the cold kill the bedbugs?**

-To kill bedbugs, the temperatures would need to be below -30 degrees Celsius for 6-8 days. This doesn't kill the eggs, so if you brought it back inside the eggs could hatch and re-infest your unit. A hot wash and a hot dryer is a much better method to kill bedbugs.

- **If I wrap my mattress in plastic, does this kill the bedbugs?**

-No. This can help to contain them inside the mattress, but it doesn't kill the bedbugs. If you have covered your mattress or couch with plastic we would recommend removing it prior to a spray treatment. If it is left on, our spray isn't able to penetrate the plastic to kill the bedbugs. We sell mattress covers that can be used to keep your mattress bedbug-free after the final treatment.

- **Where do bedbugs come from?**

-Bedbugs are spread through human travel. They can be obtained from visiting a hotel, hostel, family, or friends. They can be transferred through an overnight visit, or a day visit. Once they are introduced, they can spread through an apartment building (from unit to unit).

- **What do bedbug bites look like?**

-These look like mosquito bites, however not everybody reacts to the bedbug's bite and some people react more. It depends on a person's allergy level to the bite. When a reaction occurs, they are usually red, slightly raised, and itchy. Also, they are often found in rows or circles along arms or legs.